

Feedback for Permai Rainforest Resort

What is Wheelchairtraveller?

Wheelchair Traveller (WCT) is a Non-For-Profit initiative which facilitates user-generated travel tips for wheelchair users and people with mobility issues. Further, the web-based platform intends to raise awareness in regards to the business opportunities concerning accessible travel.

Quick Checklist

We checked, how accessible your facilities are at the moment:

	wheelchair accessible	not wheelchair accessible
Reception	.	You need to provide a ramp to get up to the front desk of the reception.
Path to the room	Partially (Please always offer some staff to assist to get to and from the room.)	
Door to the room	YES (thanks for the extra ramp; it should stay there)	
Doors inside the room	Bathroom door wider than 70 cm	
Bed in the room	Between 55-65 cm high, moveable	
Bathroom: Space beneath the basin	yes	
Space around the toilet	No	The wall between toilet and shower should be removed to have more space inside the bathroom.
No step into the shower	yes	
Bathtub (if available)		
Moveable shower head	yes	
Drainage in the bathroom	yes	
Outside the room: Breakfast and Dining area	yes with an assistant	
Swimming Pool	No	Make a path to the edge of the natural and low steps or a ramp into the pool.

Summary

The Permai Rainforest Resort is partially wheelchair accessible. Even if it's not the perfect place for wheelchair users (very hilly), the unique natural surrounding and its friendly staff makes it worth to recommend. The staff wanted to make our stay as convenient as possible and tried to provide an unforgettable experience - and they were successful. Especially the private jungle tour through the resort and an assistant (Freddy) that helped us to the culture village, was great. Below you will find a few suggestions to improve your resort and accommodation for wheelchair accessibility. We used cabin 3 during our stay.

Guidance on how to create accessible spaces:

Reception

Not only for wheelchair users but also for elderly people a flat ramp could help to make the reception more accessible.

Path to the room

As mentioned above, keep on offering assistance for getting to and from the room and all facilities in the resort.

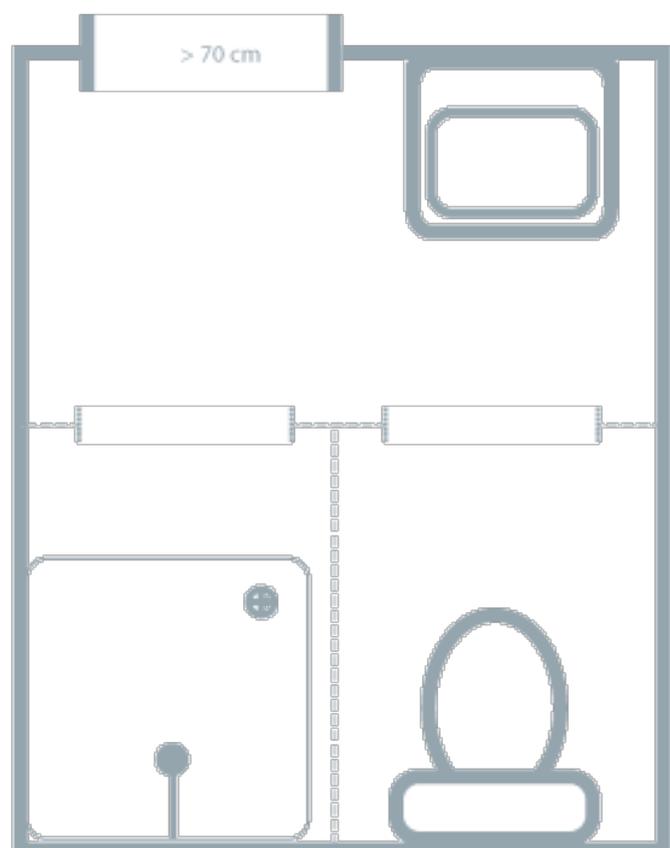
Bathroom of cabin Nr. 3

If you would remove the middle wall between the toilet and the shower, as well as build a little wooden ramp at the bathroom entrance, the bathroom would be full wheelchair accessible (see picture).

The floor should be levelled throughout the bathroom (not even little steps).

Terrace

A little wooden ramp to the terrace would make it wheelchair accessible.



Outside the room

Breakfast and Dining area

The ramp to the tables is a bit steep. There's no toilet at the restaurant, that is wheelchair accessible (not a must, but nice to have).

Swimming Pool

At the moment there is no option for wheelchair users to get to the natural water pool. From the path you could either provide a path or build a wooden ramp that leads to the pool or build a ramp to access it. Above a ramp would help. Low steps into the pool with a handle could make it easier for wheelchair users or mobility impaired to swim.



Contact for further information

We know, that making a resort wheelchair accessible is a process and not done within days. One of the organisations objective is to assist accommodations, restaurants in developing and emerging economies to provide accessible facilities for wheelchair users and mobility impaired people (e.g. elderly). Therefore we offer consultancy free of charge. So don't hesitate to contact us for questions, consultancy and further information.

Get in touch!

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and the entire

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